

Refund Policies

Single Workshop: If a Customer registers to attend a workshop, but does not attend any part of the workshop, he/she can receive a 100% refund provided that he/she mails to Unlimited Network's Office a valid written notice of cancellation within 72 hours of signing this Workshop Registration Form.

- a. If the Customer has taken delivery of any goods, they must be returned with the notice.
 - b. If a cost has been incurred for materials, products, taxes or shipping and handling, it will be deducted from the refund.
2. Once the Customer has begun attendance in a workshop there is a **100% money-back guarantee, no questions asked**, if the following criteria are met:
- a. This is the first workshop that the Customer is attending in this modality
 - b. The Customer has fully attended and completed the workshop.
 - c. The Customer directly requests a refund from the Producer within 1 hour of the completion of the workshop and returns all materials received.
3. Customer who mails to Unlimited Network's Office a written, signed and dated request for transfer or refund of an individual workshop:
- a. More than 30 days before the start of the workshop has two options:
 - i) The Customer may transfer to another workshop of equal or lesser value within 2 years of the registration date.
 - ii) The Customer may receive a full refund less an administration fee of \$50 and any discounts, materials or products that the Customer has received.
 - b. Less than 31 days before the start of the workshop and does not attend any part of the workshop, has two options:
 - i) The Customer may transfer to another workshop within 2 years of the registration date, with an additional fee of 50% of the retail tuition without any discounts.
 - ii) The Customer may receive a 50% refund of the retail tuition less any discounts, materials, products received or costs incurred by Unlimited Network.
 - c. To re-register the customer must complete a new Workshop Registration Form indicating the new workshop, the date and the location. The completed form must then be mailed to the Unlimited Network Office.

Refund Policies

Workshop Series: If a Customer registers to attend a workshop series, but does not attend any part of the workshop, he/she can receive a 100% refund provided that he/she mails to Unlimited Network's Office a valid written notice of cancellation within 72 hours of signing this Workshop Registration Form.

- a. If the Customer has taken delivery of any goods, they must be returned with the notice.
 - b. If a cost has been incurred for materials, products, taxes or shipping and handling, it will be deducted from the refund.
1. Once the Customer has begun attendance in a workshop series there is a **100% money-back guarantee, no questions asked**, if the following criteria are met:
 - a. This is the first workshop that the Customer is attending in this modality.
 - b. The Customer has fully attended and completed the first workshop of the Workshop Series.
 - c. The Customer directly requests a refund from the Producer within 1 hour of the completion of the first workshop of the Workshop Series and returns all materials received.
 2. A Customer who mails to Unlimited Network's Office a written signed and dated request for transfer or refund of a workshop series:
 - a. More than 30 days before the start of the workshop series has three options:
 - i. The Customer may transfer the whole Workshop Series to another Workshop Series of equal or lesser value within 2 years of the original registration date for a \$50 administration fee.
 - ii. The Customer may transfer their registration to one of the 3rd – 6th workshop to another workshop series within two years for a \$50 administration fee.
 - iii. The Customer may receive a full refund less a \$50 administration fee and any discounts, materials or products that the Customer has received.
 - b. Less than 31 days before the start of the workshop series:
 - i. The Customer may transfer to another workshop series of equal or lesser value within 2 years of the original registration date for an additional 50% of the retail tuition of the first weekend without discounts.
 - ii. The Customer may transfer one of the 3rd – 6th workshops to another workshop series within two years for an additional 50% of the retail tuition for that workshop.
 3. If Unlimited Network changes dates or cancels a workshop the customer receives a full refund. Any costs incurred by the Customer are solely the Customer's responsibility.
 4. The Healing Journeys do not have a refund policy due to the intricacy and cost involved in producing them.
 5. Unlimited Network does not assume any responsibility or costs for a workshop that is canceled due to circumstances beyond the control of Unlimited Network, such as weather conditions, political situations, etc.
 6. Refunds are distributed within 10 business days of a Refund Application arriving at Unlimited Network's Office. Refunds are paid in the same manner as the original payment was received.
 7. Member's Customer Responsibility: Every Unlimited Network Member is bound by our Member's Policies to honor the "Buyer's Right to Cancel" and the Refund Policy. When a customer requests a refund, the Member must respond quickly and courteously.
 8. If the Member has received money from a customer that requests a refund and the customer has the right to receive this refund according to the Refund Policy, the Member needs to first receive an officially signed refund approval notice from Unlimited Network before refunding. After receiving the written approval of refund the Member then needs to return the refund to the customer, within 10 business days. This applies even if the Member has lost their Member's status.